

Issue Type	Examples	Who to contact?
Jaggaer - Technical <ul style="list-style-type: none"> Log-in and Password issues Error page or software bug encountered within the supplier portal Catalogue management assistance Portal invoicing assistance Registration or bid response technical assistance 	<ul style="list-style-type: none"> How do I submit an invoice? What do I do if I forget my password? How do I add new users to my supplier profile and set their permissions? How do I upload my pricing for a catalogue or sourcing event? The portal keeps getting stuck? Why can't I set up my mobile app password? How can I set up cXML invoicing? 	<ul style="list-style-type: none"> Log a ticket with Jaggaer Global Customer Care Call Jaggaer's 24/5 Support Hotline at 1-800-233-1121 International numbers available here
PPG – Registration and Onboarding <ul style="list-style-type: none"> Help with registration Questions about onboarding 	<ul style="list-style-type: none"> Which certificates am I required to upload? What does this onboarding question mean? What do I do if I received multiple emails to register? How do I know which commodity code to choose during registration? Why do I need to provide information included in the onboarding form? 	<ul style="list-style-type: none"> email: eProSupplierSupport@ppg.com